

MOUNTAINSIDE BAKERY & CAFÉ JOB OPENING BARISTA STAFF

Job Description:

We are seeking barista staff with some experience working in a coffee shop, commercial kitchen or customer facing food service establishment. Candidates with experience in a fast-paced environment with customer service experience preferred. Excellent communication skills are essential.

Responsibilities Include:

1. Prepare coffee, specialty coffee drinks and teas.
2. Package bakery and support all service of bakery items to the customer.
3. Learn Point of Sale (POS) system, including order entry, phone and online order taking.
4. Front line of communication between customers and kitchen staff.
5. Throughout the shift, make sure that food is being delivered correctly and quickly to customers.
6. Work with other baristas to make sure coffee service and bakery items are being prepared and served correctly.
7. Maintain a clean dining area – bussing, sanitizing and cleaning tables and surfaces.
8. Breakdown coffee and bakery stations, storing any leftover items properly.
9. Cleaning all main customer facing areas during and at the end of shifts.
10. Make sure to pay close attention to customer allergy needs and that all allergy information is properly communicated to the kitchen staff.
11. Accuracy and speed are essential components of this position.
12. Running food to customers for curbside pick-up or outside dining.
13. Keep the coffee bar area clean and all stations orderly.
14. Taking specialty bakery orders.
15. Always adhere to food safety, best practices - at all times - such as wearing gloves for all ready to eat foods.
16. Prepared to work in a fast-paced environment.
17. Communicate to all personnel in a professional and positive manner.
18. Escalate any concerns to Team Captain.